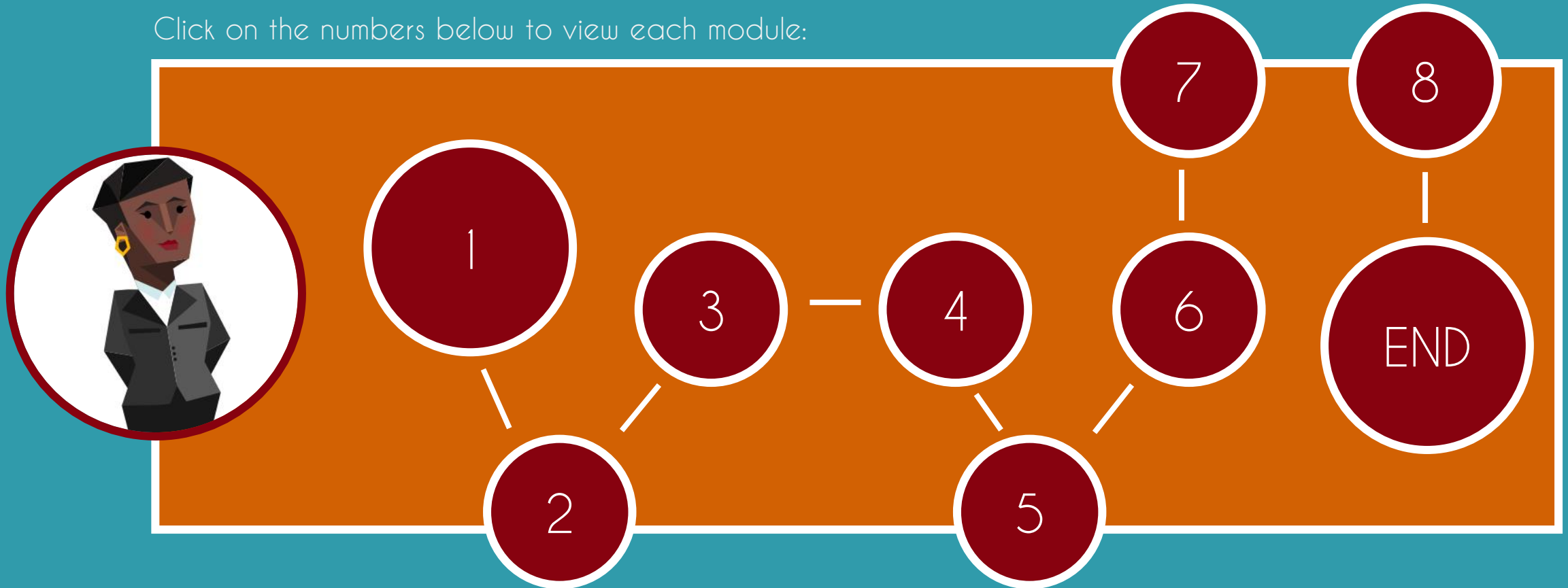


PEOPLE CHANGE FUNDAMENTALS 101

(COURSE OVERVIEW)

Click on the numbers below to view each module:



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MODULE 1

INTRODUCTION

- WHO ARE YOU?
- WHY ARE YOU HERE?
- WHAT IS A CHANGE AMBASSADOR?





MODULE 2

DISCOVER THE WORLD OF CHANGE

- DEFINITION OF CHANGE MANAGEMENT
- SCENARIO





MODULE 3

EXPLORE THE WORLD OF CHANGE

- EXPLORING CHANGE CITY





MODULE 4

STAGES OF CHANGE & RESISTANCE

- STAGES OF CHANGE / BEHAVIOURS
- CHANGE RESISTANCE
- THE EMOTIONAL SIDE OF CHANGE





MODULE 5

WHO DOES CHANGE MANAGEMENT?

- THE ROLES IN CHANGE
- KEY ROLES
- CHANGE IN MOTION





MODULE 6

CHANGE AMBASSADOR

- PERSONA OF CHANGE AMBASSADORS
- WHAT DO I DO





MODULE 7

CHANGE TOOLS

- INTRODUCTION TO ADKAR
- CHANGE BUILDING BLOCKS
- LEVERS OF CHANGE





MODULE 8

CHANGE IN MOTION

- CHANGE PROCESS AND ACTION
- FINAL ASSESSMENT





END

THANK YOU FOR JOINING US!

- CLOSING
- NEXT STEPS
- RESOURCES

